FORM NL-1-B-RA

Name of the Insurer: Max Bupa Health Insurance Company Limited



Registration No. 145 and Date of Registration with the IRDA February 15,2010

REVENUE ACCOUNT FOR THE PERIOD ENDED MARCH 31, 2017

SN	D421	C-1 11	FOR THE OHARTER	FOR THE YEAR	EOD THE OLIADTED	(Rs.'000
SN	Particulars	Schedule	FOR THE QUARTER		FOR THE QUARTER	
			ENDED 31st MAR	ENDED 31st MAR	ENDED 31st MAR	ENDED 31st MAR
			2017	2017	2016	2016
1	Premiums earned (Net)	NL-4-	16,31,716	54,42,811	10,69,578	39,31,09
		Premium				
		Schedule				
2	Profit/ Loss on sale/redemption		13,364	46,306	24,828	24,828
	of Investments					
3	Others (to be specified)		-	-	-	<u> </u>
4	Interest, Dividend & Rent – Gross		1,06,800	2,90,639	70,155	2,29,93
	TOTAL (A)		17,51,880	57,79,756		41,85,86
	IOIAL (A)		17,51,660	31,19,130	11,04,501	41,03,00
1	Claims Incurred (Net)	NL-5-Claims	7,50,495	28,28,120	5,49,597	23,40,22
	, , ,	Schedule	, ,	, ,	, ,	
2	Commission	NL-6-	2,00,290	5,89,710	1,49,078	4,47,97
		Commission				
		Schedule				
3	Operating Expenses related to	NL-7-	9,13,908	25,66,880	6,42,379	22,12,34
	Insurance Business	Operating				
		Expenses				
		Schedule				
4	Premium Deficiency		-	-	-	-
	Being Expenses of Management over the		(40 FF C02)	(40 FF 693)		
	allowable limit transferred to Profit and Loss		(10,55,683)	(10,55,683)	-	-
	Account					
	TOTAL (B)		8,09,010	49,29,027	13,41,054	50,00,54
	Operating Profit/(Loss) from		9,42,870	8,50,729	(1,76,493)	(8,14,687
	Fire/Marine/Miscellaneous					
	Business C= (A - B)					
	APPROPRIATIONS					
	Transfer to Shareholders' Account		9,42,870	8,50,729	(1,76,493)	(8,14,687
	Transfer to Catastrophe Reserve		-	-	-	
	Transfer to Other Reserves (to be		-	-	- 1	
	specified)					
	TOTAL (C)		9,42,870	8,50,729	(1,76,493)	(8,14,68)

FORM NL-2-B-PL

Name of the Insurer: Max Bupa Health Insurance Company Limited



Registration No. 145 and Date of Registration with the IRDA February 15,2010

(Rs.'000)

SN	PROFIT AND LOSS ACCOUNT Particulars		FOR THE QUARTER	FOR THE YEAR	FOR THE QUARTER	(Rs.'00
SIN	Particulars	Schedule	ENDED 31st MAR	ENDED 31st MAR	ENDED 31st MAR	ENDED 31st MAR
			2017	2017	2016	2016
1	OPERATING PROFIT/(LOSS)		2017	2017	2010	2010
1	(a) Fire Insurance					
	(b) Marine Insurance			-	-	
	(c) Miscellaneous Insurance		9,42,870	8,50,729	(1,76,493)	(8,14,68
	(C) Miscendieous insurance		9,42,870	6,50,725	(1,70,493)	(0,14,00
2	INCOME FROM INVESTMENTS					
	(a) Interest, Dividend & Rent - Gross		3,429	1,57,181	34,701	1,58,4
	(b) Profit/Loss on sale/redemption of investments		(2,508)	25,043	(14,082)	17,
3	OTHER INCOME (To be specified)					
	- 'Gain on Foreign Exchange Fluctuation		697	2,544	_	
	Ť Ť					
	-' Interest Income		681	1470	537	1,7
	- Liabilities no longer required written back		(988)	1,730	10	
	TOTAL (A)		9,44,181	10,38,697	(1,55,327)	(6,37,39
4	PROVISIONS (Other than taxation)					
	(a) For diminution in the value of investments		_	-	_	
	(b) For doubtful debts		_	_	25,696	33.
	(c) Penalty		-		2,000	2,0
	(c) Others		-	-	(107)	(10
5	OTHER EXPENSES					
	(a) Expenses other than those related to Insurance		13,357	19,780	10,505	11,6
	Business		13,557	17,700	10,505	11,0
	(b) Bad debts written off		_	_	_	
	(c) Being Expenses of Management over the allowable		10,55,683	10,55,683	_	
	limit transferred to Profit and Loss Account		10,55,005	10,00,000		
	TOTAL (B)		10,69,040	10,75,463	38,094	47,5
	Profit/(Loss) Before Tax		(124859)	(36766)		(6849
	Provision for Taxation		-	-	-	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
	APPROPRIATIONS					
	(a) Interim dividends paid during the period		-	_	-	
	(b) Proposed final dividend		-	_	-	
	(c) Dividend distribution tax		-	-	-	
	(d) Transfer to any Reserves or Other Accounts		-	_	-	
	(to be specified)					
	Balance of profit/ (Loss) brought forward		(6805104)	(6893197)	(6699776)	(62082
	Add: Adjustment on account of depreciation due to		(0003104)	(0023177)	(0079110)	(02002
	change in accounting policy (Refer Schedule 16 C - Note]	-]	
	22)					
	Balance carried forward to Balance Sheet		((0200(2))	((0200(2))	((002107)	((0034
	ious period numbers have been regrouped wherever necessar		(6929963)	(6929963)	(6893197)	(68931

FORM NL-3-B-BS

Name of the Insurer: Max Bupa Health Insurance Company Limited



Registration No. 145 and Date of Registration with the IRDA February 15,2010

BALANCE SHEET AS AT MAR 31, 2017

SN	Particulars	Schedule	AC AT 21st MAD 2017	(Rs.'000		
DIN	Particulars	Schedule	AS AT SIST MAR 2017	AS A1 31St MAK 2010		
	SOURCES OF FUNDS					
	SHARE CAPITAL	NL-8-Share Capital	92,60,000	89,80,000		
		Schedule				
	SHARE APPLICATION MONEY		-			
	PENDING ALLOTMENT					
	RESERVES AND SURPLUS	NL-10-Reserves and	_			
	RESERVES AND SORI EOS	Surplus Schedule	_			
		Bui pius Benedule				
	FAIR VALUE CHANGE ACCOUNT -		1,320	3,050		
	SHAREHOLDERS					
	FAIR VALUE CHANGE ACCOUNT -		1,316	-		
	POLICYHOLDERS					
	DODDOWING	NY 44 D				
	BORROWINGS	NL-11-Borrowings	-			
		Schedule				
	TOTAL		92,62,636	89.83.050		
	101111		>2,02,000	03,00,000		
	APPLICATION OF FUNDS					
	INVESTMENTS - SHAREHOLDERS	NL-12-Investment	27,86,306	25,44,741		
		Schedule				
	INVESTMENTS - POLICYHOLDERS	NL-12A-Investment	34,90,121	31,19,800		
	INVESTMENTS - FOLICT HOLDERS	Schedule	34,90,121	31,19,000		
		Benedule				
	LOANS	NL-13-Loans Schedule	-	-		
	FIXED ASSETS	NL-14-Fixed Assets	3,27,967	2,33,963		
		Schedule				
	DEEEDDED TAY ACCET					
	DEFERRED TAX ASSET		-			
	CURRENT ASSETS					
	Cash and Bank Balances	NL-15-Cash and bank	1,76,510	1,32,579		
		balance Schedule	, ,			
	Advances and Other Assets	NL-16-Advances and	4,78,719	4,20,110		
		Other Assets Schedule				
	Sub-Total (A)		6,55,229	5,52,689		

FORM NL-3-B-BS

Name of the Insurer: Max Bupa Health Insurance Company Limited



Registration No. 145 and Date of Registration with the IRDA February 15,2010

BALANCE SHEET AS AT MAR 31, 2017

(Rs. '000)

SN	Particulars	Schedule	AS AT 31st MAR 2017	AS AT 31st MAR 2016
	CURRENT LIABILITIES	NL-17-Current Liabilities Schedule	20,71,649	17,01,484
	PROVISIONS	NL-18-Provisions Schedule	28,55,301	26,59,857
	DEFERRED TAX LIABILITY		-	<u> </u>
	Sub-Total (B)		49,26,950	43,61,341
	NET CURRENT ASSETS (C) = (A - B)		(42,71,721)	(38,08,652)
	MISCELLANEOUS EXPENDITURE (to the extent not written off or adjusted)	NL-19-Miscellaneous Expenditure Schedule	-	-
	DEBIT BALANCE IN PROFIT AND LOSS ACCOUNT		69,29,963	68,93,197
	TOTAL		92,62,636	89,83,049

Note:previous period numbers have been regrouped wherever necessary

CONTINGENT LIABILITIES

SN	Particulars	AS AT 31st MAR 2017	AS AT 31st MAR 2016
		(Rs.'000)	(Rs.'000)
1	Partly paid-up investments		-
2	Claims, other than against policies, not acknowledged as debts by the company	79,112	47,010
3	Underwriting commitments outstanding (in respect of shares and securities)	-	-
4	Guarantees given by or on behalf of the Company	-	500
5	Statutory demands/ liabilities in dispute, not provided for		-
6	Reinsurance obligations to the extent not provided for in accounts	ı	-
7	Compensation raised by policyholders against rejected claims	-	-
	TOTAL	79,112	47,510

FORM NL-4-PREMIUM SCHEDULE PREMIUM EARNED [NET]



(De '00

																(KS. 000)
	FOR THE O	QUARTER 1	ENDED 31st	t MAR 2017	FOR TI	HE YEAR EN	DED 31st MA	AR 2017	FOR THE O	QUARTER I	ENDED 31s	t MAR 2016	FOR TH	IE YEAR EN	DED 31st M.	AR 2016
Particulars	Health	Personal	Others	Total	Health	Personal	Others	Total	Health	Personal	Others	Total	Health	Personal	Others	Total
		Accident				Accident				Accident				Accident		
Premium from direct business written*	19,25,749	8,537	-	19,34,286	59,09,359	29,979	-	59,39,338	15,05,324	2,047	-	15,07,371	47,55,521	4,571	-	47,60,092
Service Tax	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adjustment for change in reserve for unexpired risks	2,08,421	6,264	-	2,14,685	1,88,467	16,530	-	2,04,997	-	-	-	-	_	-	-	-
Gross Earned Premium	17,17,328	2,273	•	17,19,601	57,20,892	13,449		57,34,341	15,05,324	2,047	•	15,07,371	47,55,521	4,571		47,60,092
Add: Premium on reinsurance accepted	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Less : Premium on reinsurance ceded	97,843	891	-	98,734	2,94,899	5,279	-	3,00,178	76,727	307	-	77,034	2,42,724	1,840	-	2,44,564
Net Premium	18,27,906	7,646	-	18,35,552	56,14,460	24,700	-	56,39,160	14,28,597	1,740		14,30,337	45,12,797	2,731		45,15,528
Adjustment for change in reserve for unexpired risks	(10,275)	(574)	-	(10,849)	(6,538)	(2,110)	-	(8,648)	3,60,416	343	-	3,60,759	5,84,113	320	-	5,84,433
Premium Earned (Net)	16,29,760	1,956	-	16,31,716	54,32,531	10,280	-	54,42,811	10,68,181	1,397	-	10,69,578	39,28,684	2,411	-	39,31,095
* Not of Carries Toy																

* Net of Service Tax

Note:previous period numbers have been regrouped wherever necessary

FORM NL-5 - CLAIMS SCHEDULE CLAIMS INCURRED [NET]



(Rs.'000)

												HEA	ALTH IN	SURAN	CE	
Particulars	FOR TH	E QUART MAR		DED 31st	FOR TH	E YEAR E 201		1st MAR	FOR TH	E QUART MAR		DED 31st	FOR TH	E YEAR E 201		1st MAR
	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total
Claims paid																
Direct claims	8,84,285	400	-	8,84,685	29,36,658	400	-	29,37,058	6,45,710	-	-	6,45,710	23,31,797	1,746	-	23,33,543
Add Claims Outstanding at the end of the period	5,23,441	7,765	-	5,31,206	5,23,441	7,765	-	5,31,206	4,95,414	235	-	4,95,649	4,95,414	235	-	4,95,649
Less Claims Outstanding at the beginning	6,13,681	7,486	-	6,21,167	4,95,414	235	-	4,95,649	5,55,454	190	-	5,55,644	3,71,220	945	1	3,72,165
Gross Incurred Claims	7,94,045	679	-	7,94,724	29,64,685	7,930	-	29,72,615	5,85,670	45	-	5,85,715	24,55,991	1,036	-	24,57,027
Add :Re-insurance accepted to direct claims	1	1	-	-	-	ı	-	-	-	-	-	-	-	1	ı	-
Less :Re-insurance Ceded to claims paid	44,209	20	-	44,229	1,44,475	20	-	1,44,495	36,118	-	-	36,118	1,16,714	87	1	1,16,801
Total Claims Incurred * Note: Previous period numbers have be	7,49,836			7,50,495	28,20,210	7,910	-	28,28,120	5,49,552	45	-	5,49,597	23,39,277	949	-	23,40,226

FORM NL-6-COMMISSION SCHEDULE COMMISSION



(Rs.'000)

																(143. 000)
Particulars	FOR THE	QUARTER	R ENDEI	31st MAR					FOR TH	E QUART	ER END	ED 31st				
		201	17		FOR THE	YEAR ENI	DED 31st	MAR 2017		MAR	2016		FOR THE YEAR ENDED 31st MAR 2016			
	Health	Personal	Others	Total	Health	Personal	Others	Total	Health	Personal	Others	Total	Health	Personal	Others	Total
		Accident				Accident				Accident				Accident		
Commission paid																
Direct	2,13,510	1,283	-	2,14,793	6,29,448	4,512	-	6,33,960	1,60,044	462	-	1,60,506	4,83,782	622	-	4,84,404
Add: Re-insurance accepted	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Less: Commission on Re-insurance Ceded	14,340	163	-	14,503	42,831	1,419	-	44,250	11,367	61	-	11,428	35,810	621	-	36,431
Net Commission	1,99,170	1,120	-	2,00,290	5,86,617	3,093	-	5,89,710	1,48,677	401	-	1,49,078	4,47,972	1	-	4,47,973
Break-up of the expenses (Gross)																
incurred to procure business to be																
furnished as per details indicated below:																
Agents	1,32,202	60	-	1,32,262	3,95,681	86	-	3,95,767	1,06,044	55	-	1,06,099	3,14,888	105	-	3,14,993
Brokers	31,267	31	-	31,298	86,440	155	-	86,595	21,619	(84)	-	21,535	61,487	26	-	61,513
Corporate Agency	50,041	1,192	-	51,233	1,47,327	4,271	-	1,51,598	32,381	491	-	32,872	1,07,408	491	-	1,07,899
Referral	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	_
Others (pl. specify)	-	-	-	-				-	-	-	-	-	-	-	-	-
TOTAL (B)	2,13,510	1,283	-	2,14,793	6,29,448	4,512	-	6,33,960	1,60,044	462	-	1,60,506	4,83,783	622	-	4,84,405

FORM NL-7-OPERATING EXPENSES SCHEDULE OPERATING EXPENSES RELATED TO INSURANCE BUSINESS



(Rs.'000)

SN Particulars	FOR THE	QUARTER	ENDED	31st MAR	FOR THE	YEAR END	ED 31st I	MAR 2017	FOR THE	QUARTER	ENDED	31st MAR	FOR THE	YEAR END	ED 31st I	MAR 2016
	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total
Employees' remuneration & welfare	3,54,721	1,557	-	3,56,278	11,38,942	5,778	-	11,44,720	2,66,111	411	-	2,66,522	11,01,302	1,059	-	11,02,36
1 benefits						,								,		
Travel, conveyance and vehicle	27,803	130	-	27,933	65,148	331	-	65,479	20,028	29	-	20,057	72,667	70	-	72,73
2 running expenses																
3 Training expenses	41,967	200	-	42,167	84,531	429		84,960	34,723	46		34,769	1,03,954	100		1,04,05
4 Rents, rates & taxes *	33,474	145	-	33,619	1,15,061	584		1,15,645	31,467	45		31,512	1,10,902	107		1,11,00
5 Repairs	53,623	240	-	53,863	1,57,360	798		1,58,158	44,868	60		44,928	1,40,951	135		1,41,08
6 Printing & stationery	5,632	24	-	5,656	22,042	112	-	22,154	3,903	7	-	3,910	22,884	22	-	22,90
7 Communication	22,621	97	-	22,718	80,994	411	1	81,405	18,172	28	1	18,200	74,451	72	•	74,52
8 Legal & professional charges	71,557	287	-	71,844	3,16,826	1,607	-	3,18,433	68,853	91	-	68,944	1,98,233	191		1,98,42
9 Auditors' fees, expenses etc																
(a) as auditor	979	4	-	983	4,084	21		4,105	792	1		793	2,742	3		2,745
(b) as adviser or in any other capacity, in respect of	-	-	-	-		-	-	-	-	-	-	-	-		-	
(i) Taxation matters	40	-	-	40	174	1		175	760	1.00		761	760	1		76
(ii) Insurance matters	-	-	-	-	-	-		-	-	-		-	-	-		
(iii) Management services; and	-	-	-	-	83	-		83	-	-		-	-	-		
(c) in any other capacity																
(i) Tax Audit	20	-	-	20	80	-	-	80	17	-	-	17	77	-	-	77
(i) Certification Fees	-	-	-	-	-	-	-	-	1,271	1.00	-	1,272	1,271	1	-	1,272
10 Advertisement and publicity	2,48,290	1,212	-	2,49,502	4,03,027	2,045	-	4,05,072	1,10,065	129	-	1,10,194	2,32,966	224	-	2,33,190
11 Interest and bank charges	5,963	25	-	5,988	20,196	102	-	20,298	5,777	8	-	5,785	17,265	17	-	17,282
12 Others (to be specified)																
(a) Business and Sales Promotion	1,551	7	-	1,558	3,418	17	-	3,435	860	1.00	-	861	1,384	1	-	1,38:
(b) Membership & Subscription	696	3	-	699	2,412	12	-	2,424	1,094	1	-	1,095	2,592	2	-	2,594
('c) Loss on Disposal of Fixed Assets	189	1	-	190	637	3	-	640	1,946	2	-	1,948	1,959	2	-	1,96
(d) Loss on Foreign Exchange Fluctuation	0	-	-	0	-	-	-	-	2	-	-	2	773	1	-	77-
(e) Charity & Donation	-	-	-	-	-		-	-		-	-	-	_	-	-	
(f) Insurance	771	3	-	774	2,811	14	-	2,825	619	1	-	620	1,735	2	-	1,73
(g) Sitting Fee	896	4	-	900	3,582	18	-	3,600	699	1	-	700	3,097	3	-	3,10
(h) Miscellaneous Expenses**	2,299	11	-	2,310	4,006	20	-	4,026	695	1	-	696	2,294	2	-	2,29
13 Depreciation	33,051	142	-	33,193	1,14,896	583	-	1,15,479	27,189	42	-	27,231	1,14,402	110	-	1,14,51
14 Service Tax A/c	3,658	15	-	3,673	13,615	69	-	13,684	1,561	1	-	1,562	1,561	1	-	1,56
TOTAL	9,09,801	4,107	-	9,13,908	25,53,925	12,955		25,66,880	6,41,472	907		6,42,379	22,10,222	2,126		22,12,348

Note:previous period numbers have been regrouped wherever necessary

^{*} Rent expenses is after adjustment of rent equilization reserve

** None of the items individually are higher than 1% of Net Written Premium

FORM NL-8-SHARE CAPITAL SCHEDULE SHARE CAPITAL



(Rs. '000).

SN	Particulars	AS AT 31st MAR 2017	AS AT 31st MAR 2016
1	Authorised Capital	AS AT SIST WIAK 2017	AD AT SIST WIAR 2010
1		1 00 00 000	1 00 00 000
	1,00,00,00,000 Equity Shares of Rs 10 each	1,00,00,000	1,00,00,000
2	Issued Capital		
	92,60,00,000 Equity Shares of Rs 10 each	92,60,000	89,80,000
	(Previous period ended Mar, 2016 89,80,00,000 Equity		
	Shares of Rs. 10 each)		
3	Subscribed Capital	-	
	92,60,00,000 Equity Shares of Rs 10 each	92,60,000	89,80,000
	(Previous period ended Mar, 2016 89,80,00,000 Equity		
	Shares of Rs. 10 each)		
4	Called-up Capital		
	92,60,00,000 Equity Shares of Rs 10 each	92,60,000	89,80,000
	(Previous period ended Mar, 2016 89,80,00,000 Equity		
	Shares of Rs. 10 each)		
	Less : Calls unpaid	-	
	Add : Equity Shares forfeited (Amount originally paid up)	-	
	Less : Par Value of Equity Shares bought back	-	
	Less : Preliminary Expenses	-	,
	Less: Expenses including commission or brokerage on	-	,
	Underwriting or subscription of shares	-	
	TOTAL	92,60,000	89,80,000

Note

Out of the above, 47,22,60,000 (Previous period ended as at Mar, 2016 were 66,45,20,000) Equity Shares of Rs. 10/- each are held by the holding company along with its nominees.

FORM NL-9-PATTERN OF SHAREHOLDING SCHEDULE SHARE CAPITAL



PATTERN OF SHAREHOLDING

[As	certified	by t	he M	[anagement]
-----	-----------	------	------	-------------

AS AT 31st MAR 2017		AS AT 31st MAR 2016		
Number of Shares	% of Holding	Number of Shares	% of Holding	
47,22,60,000	51.00%	66,45,20,000	74.00%	
45,37,40,000	49.00%	23,34,80,000	26.00%	
-	-	-	-	
92,60,00,000	100.00%	89,80,00,000	100.00%	
	Number of Shares 47,22,60,000 45,37,40,000	Number of % of Holding Shares 47,22,60,000 51.00% 45,37,40,000 49.00%	Number of Shares % of Holding Shares Number of Shares 47,22,60,000 51.00% 66,45,20,000 45,37,40,000 49.00% 23,34,80,000	

FORM NL-10-RESERVE AND SURPLUS SCHEDULE RESERVES AND SURPLUS



(Rs.'000)

SN	Particulars	AS AT 31st MAR	AS AT 31st MAR
		2017	2016
1	Capital Reserve	-	-
2	Capital Redemption Reserve	-	_
3	Share Premium	-	-
	General Reserves	-	-
	Less: Debit balance in Profit and Loss	-	-
	Account		
	Less: Amount utilized for Buy-back	-	=
4			
5	Catastrophe Reserve	-	-
6	Other Reserves (to be specified)	-	-
	Balance of Profit in Profit & Loss	-	-
7	Account		
	TOTAL	-	-

FORM NL-11-BORROWINGS SCHEDULE BORROWINGS



(Rs.'000)

SN	Particulars	AS AT 31st MAR	AS AT 31st MAR
		2017	2016
1	Debentures/ Bonds	-	=
2	Banks	-	-
3	Financial Institutions	-	=
4	Others (to be specified)	-	=
	TOTAL	-	-

FORM NL-12-INVESTMENT SCHEDULE

Investments - Shareholders



(Rs.'000)

SN	Particulars	AS AT 31st MAR 2017	(Rs. '000) AS AT 31st MAR 2016
~	LONG TERM INVESTMENTS		
	Government securities and Government guaranteed	3,06,359	3,73,937
1	bonds including Treasury Bills	, ,	, ,
2	Other Approved Securities	5,14,540	3,08,369
3	Other Investments		
	(a) Shares		
	(aa) Equity	-	
	(bb) Preference	-	
	(b) Mutual Funds	-	-
	(c) Derivative Instruments	-	-
	(d) Debentures/ Bonds	2,55,132	2,62,929
	(e) Other Securities -Fixed Deposits	-	1,50,000
	(f) Subsidiaries	-	-
	(g) Investment Properties-Real Estate	-	-
4	Investments in Infrastructure and Social Sector	5,49,496	5,50,570
5	Other than Approved Investments	-	
	SHORT TERM INVESTMENTS		
	Government securities and Government guaranteed	-	-
1	bonds including Treasury Bills		
2	Other Approved Securities	-	
3	Other Investments		
	(a) Shares		
	(aa) Equity	-	-
	(bb) Preference		1.50.005
	(b) Mutual Funds	99,079	1,60,995
	(a) Derivative Instruments	2.41.750	2 22 1 12
	(b) Debentures/ Bonds	2,41,758	2,33,142
	(c) Other Securities-Fixed Deposits	5,97,300	1,10,649
	(d) Subsidiaries	-	<u> </u>
4	(e) Investment Properties-Real Estate	1.00.000	-
4	Investments in Infrastructure and Social Sector	1,00,000	201150
5	Other than Approved Investments*	1,22,642	3,94,150
	TOTAL	27,86,306	25,44,741

^{*} in mutual funds

Notes:

a. Aggregate amount of shareholder's investments other than listed equity securities and derivative instruments is Rs.27,86,306 thousands (Previous year ended as on March 2016 Rs. 25,44,741 thousands). Market value of such investments is Rs. 28,60,614 thousands (Previous year ended as on March 2016 Rs. 25,85,324 thousands)

b. The historical cost of investments in mutual funds which have been valued on fair value basis is Rs. 2,20,401 thousands (Previous year Rs. 5,52,095 thousands).

FORM NL-12A-INVESTMENT SCHEDULE

Investments - Policyholders



(Rs.'000)

		(Rs.'000		
SN	Particulars Particulars	AS AT 31st MAR 2017	AS AT 31st MAR 2016	
	LONG TERM INVESTMENTS			
	Government securities and Government guaranteed	11,18,787	11,22,855	
1	bonds including Treasury Bills			
2	Other Approved Securities	-	-	
3	Other Investments			
	(a) Shares			
	(aa) Equity	-	-	
	(bb) Preference	-	-	
	(b) Mutual Funds	-	-	
	(c) Derivative Instruments	-	-	
	(d) Debentures/ Bonds	6,52,994	2,41,749	
	(e) Other Securities -Fixed Deposits	22,500	39,600	
	(f) Subsidiaries	-	-	
	(g) Investment Properties-Real Estate	-	-	
4	Investments in Infrastructure and Social Sector	6,57,361	5,63,871	
5	Other than Approved Investments	-	-	
	SHORT TERM INVESTMENTS			
	Government securities and Government guaranteed	-	-	
1	bonds including Treasury Bills			
2	Other Approved Securities	_		
3	Other Investments			
	(a) Shares			
	(aa) Equity	-	-	
	(bb) Preference	-		
	(b) Mutual Funds	1,26,717	-	
	(a) Derivative Instruments	_		
	(b) Debentures/ Bonds	3,40,237	2,27,846	
	(c) Other Securities-Fixed Deposits	89,600	9,23,879	
	(d) Subsidiaries	-	<u>-</u>	
	(e) Investment Properties-Real Estate	-	-	
4	Investments in Infrastructure and Social Sector	1,96,121	-	
5	Other than Approved Investments*	2,85,804	-	
	TOTAL	34,90,121	31,19,800	

^{*} in mutual funds

Notes:

a. Aggregate amount of policyholder's investments other than listed equity securities and derivative instruments is Rs.34,90,121 thousands (Previous year ended as on March 2016 Rs. 31,19,800 thousands). Market value of such investments is Rs. 35,64,687 thousands (Previous year ended as on March 2016 Rs. 31,44,726 thousands)

b. The historical cost of investments in mutual funds which have been valued on fair value basis is Rs. 4,11,205 thousands (Previous year Rs. Nil thousands).

FORM NL-13-LOANS SCHEDULE LOANS



SN	Particulars	AS AT 31st MAR	AS AT 31st M
		2017	2
1	SECURITY-WISE CLASSIFICATION		
	Secured		
	(a) On mortgage of property	-	
	(aa) In India		
	(bb) Outside India	-	
	(b) On Shares, Bonds, Govt. Securities	-	
	(c) Others (to be specified)		
	Unsecured	-	
	TOTAL	-	
2	BORROWER-WISE CLASSIFICATION		
	(a) Central and State Governments	-	
	(b) Banks and Financial Institutions	-	
	(c) Subsidiaries	-	
	(d) Industrial Undertakings	-	
	(e) Others (to be specified)	-	
	TOTAL	-	
3	PERFORMANCE-WISE CLASSIFICATION		
	(a) Loans classified as standard		
	(aa) In India	-	
	(bb) Outside India	-	
	(b) Non-performing loans less provisions	-	
	(aa) In India	-	
	(bb) Outside India		
	TOTAL	-	
4	MATURITY-WISE CLASSIFICATION		
	(a) Short Term	_	
	(b) Long Term	_	
	TOTAL	-	

MAX BUPA HEALTH INSURANCE COMPANY LIMITED

REGISTRATION NO: 145, DATE OF REGISTRATION WITH IRDA: FEBRUARY 15, 2010 SCHEDULES FORMING PART OF FINANCIAL STATEMENTS

Form NL-14 FIXED ASSETS



(Rs.'000)

			Cost/ Gro	ss Block			Depr	eciation		Net B	Block
SN	Particulars	As at	Additions	Deductions	As at	Upto	For the	On Sales/	To date	As at	As at
		Apr 1, 2016			31-Mar-17	31-Mar-16	period	Adjustments	31-Mar-17	31-Mar-17	31-Mar-16
1	Goodwill	_	-	-	-	-	-	-	-	-	-
2	Intangibles										
	a) Softwares	3,19,577	1,44,442	15	4,64,004	2,36,190	50,404	15	2,86,579	1,77,424	83,387
	b) Website	11,258	-	-	11,258	10,142	973	-	11,115	143	1,116
4	Leasehold Property	1,53,495	5,521	162	1,58,855	85,386	25,581	162	1,10,805	48,049	68,109
6	Furniture & Fittings	29,750	842	364	30,228	23,250	2,511	121	25,640	4,588	6,500
7	IT Equipment - Others	63,780	53,595	79	1,17,296	40,467	19,537	79	59,925	57,371	23,313
8	IT Equipment - End User Devices	81,912	15,999	3,259	94,652	69,831	11,394	3,032	78,193	16,459	12,081
10	Office Equipment	69,743	3,337	9,905	63,175	40,956	5,070	2,464	43,562	19,613	28,787
	Total	7,29,515	2,23,736	13,784	9,39,467	5,06,222	1,15,471	5,873	6,15,820	3,23,647	2,23,293
11	Capital work in progress	10,670	4,320	10,670	4,320	-	-	-	-	4,320	10,670
	Grand total		2,28,056	24,454	9,43,787	5,06,222	1,15,471	5,873	6,15,820	3,27,967	2,33,963
	Previous period	7,15,048	43,961	18,824	7,40,185	3,93,782	1,14,512	2,072	5,06,222	2,33,963	

Notes:

- 1. Leasehold property consists of civil and other improvements at premises taken on long term lease by the Company.
- 2. Work in progress of Rs 4,320 thousands (Previous year Rs. 10,670 thousand).
- 3.Reclassification entry passed in Fixed Assets with retrospective effect (Cost of Assets-Rs 6,953 thousands and Depreciation Reserve is Rs 5,575 thousands)

FORM NL-15-CASH AND BANK BALANCE SCHEDULE CASH AND BANK BALANCES



(Rs.'000)

			AS AT 31st MAR 2016
	Cash (including cheques, drafts and	26,183	21,602
1	stamps)		
2	Bank Balances		
	(a) Deposit Accounts		
	(aa) Short-term (due within 12	54,000	85,500
	months)		
	(bb) Others	-	
	(b) Current Accounts	96,327	25,477
	(c) Others (to be specified)	-	
3	Money at Call and Short Notice		
	(a) With Banks	-	
	(b) With other Institutions	-	-
4	Others (to be specified)	-	
	TOTAL	1,76,510	1,32,579
	Balances with non-scheduled banks		
	included in 2 and 3 above is	474	276

FORM NL-16-ADVANCES AND OTHER ASSETS SCHEDULE ADVANCES AND OTHER ASSETS



		(Rs. '000			
SN	Particulars	AS AT 31st MAR 2017	AS AT 31st MAR 2016		
	ADVANCES				
1	Reserve deposits with ceding companies	-	-		
2	Application money for investments	-	-		
3	Prepayments	28,743	26,927		
4	Advances to Directors/Officers	-	-		
	Advance tax paid and taxes deducted at source	-	-		
5	(Net of provision for taxation)				
6	Others (to be specified)				
	(a) Advance to Suppliers	59,825	41,909		
	(b) Other advances	285	19		
	TOTAL (A)	88,853	68,855		
	(1)	00,000	00,000		
	OTHER ASSETS				
1	Income accrued on investments	2,09,271	1,90,650		
2	Outstanding Premiums*	50,500	37,197		
3	Agents' Balances	-	-		
4	Foreign Agencies Balances	-	-		
	Due from other entities carrying on insurance	60,977	49,975		
5	business				
	(including reinsurers)				
6	Due from subsidiaries/ holding	-	-		
7	Deposit with Reserve Bank of India	-	-		
	[Pursuant to section 7 of Insurance Act, 1938]				
8	Others (to be specified)				
	(a) Rent and other deposits	49,933	47,909		
	(b) Service tax on input services (net)	19,185	18,973		
	(c) Other receivable	-	6,551		
	(d) Cenvat credit on capital goods	_	-		
	TOTAL (B)	3,89,866	3,51,255		
	TOTAL (A+B)	4,78,719	4,20,110		

Notes:

* Includes Rs. 81,817 thousand (Previous year ended as on March 2016 - Rs. 75,036 thousand) receivable from Central / State Government on account of premium under RSBY Scheme against which provision of Rs. 38,293 thousands (Previous year ended as on March 2016 - Rs. 37,839) has been created.

FORM NL-17-CURRENT LIABILITIES SCHEDULE



CURRENT LIABILITIES (Rs.'000)

SN	Particulars	AS AT 31st MAR 2017	AS AT 31st MAR 2010
1	Agents' Balances	68,368	45,757
2	Balances due to other insurance companies	1,02,654	81,837
3	Deposits held on re-insurance ceded	-	
4	Premiums received in advance	37,375	34,088
5	Unallocated Premium	86,160	68,771
6	Sundry creditors	11,64,347	8,49,308
7	Due to subsidiaries/ holding company	-	
8	Claims Outstanding	5,31,206	4,95,649
9	Unclaimed amount of policyholers/insured	17,717	19,872
10	Due to Officers/ Directors *	25,992	25,992
11	Others (to be specified)		
	(a) Tax deducted payable	25,901	49,409
	(b) Other statutory dues	7,569	9,256
	(c) Advance from Corporate Clients	4,360	21,545
	TOTAL	20,71,649	17,01,484

^{*} Amount payable to former Chief Executive Officer (CEO) subject to IRDAI approval

FORM NL-18-PROVISIONS SCHEDULE PROVISIONS



			(13. 000		
c	Particulars	AS AT 31st MAR 2017	AS AT 31st MAR 2016		
1	Reserve for Unexpired Risk*	28,20,810	26,24,460		
	For taxation (less advance tax paid and	-			
2	taxes deducted at source)				
3	For proposed dividends	-			
4	For dividend distribution tax	-			
5	Others (to be specified)				
	For employee benefits				
	(a) Gratuity	9,014	9,977		
	(b) Leave Encashment	25,477	25,415		
	(c) Superannuation	-	5		
	(d) Other Manpower Related	-			
•	(e) Provision for Commission	-			
	(f) Other Operating Expense Related	-			
6	Reserve for Premium Deficiency	-			
	TOTAL	28,55,301	26,59,857		

^{*} Includes provision for freelook cancellation Rs. 1229 thousands (Previous Year Rs. Nil) Note:previous period numbers have been regrouped wherever necessary

FORM NL-19 MISC EXPENDITURE SCHEDULE



MISCELLANEOUS EXPENDITURE

(To the extent not written off or adjusted)

31-Mar-17

(Rs.'000).

SN	Particulars	AS AT 31st MAR 2017	AS AT 31st MAR 2016
	Discount Allowed in issue of shares/	-	-
1	debentures		
2	Others (to be specified)	-	-
	TOTAL	-	-

FORM NL-20-RECEIPT AND PAYMENTS SCHEDULE

Receipts and Payments A/c to be furnished by the insurers on direct basis for year ended 31st March 2017



(Rs in '000's)

	(Rs in '000							
	FOR THE YEAR	FOR THE YEAR						
Particulars	ENDED 31st MAR	ENDED 31st MAR						
	2017	2016						
Cash Flows from the operating activities:								
Premium received from policyholders, including advance receipts	66,04,914	54,84,890						
Other receipts	-	-						
Payments to the re-insurers, net of commissions and claims	(1,33,242)	(80,444)						
Payments to co-insurers, net of claims recovery	(873)	(1,275)						
Payments of claims	(28,96,735)	(23,07,535)						
Payments of commission and brokerage	(6,17,437)	(4,85,026)						
Payments of other operating expenses	(21,69,921)	(20,96,481)						
Preliminary and pre-operative expenses	-	-						
Deposits, advances and staff loans	(14,049)	15,768						
Income taxes paid (Net)	-	-						
Service tax paid	(6,88,321)	(5,49,176)						
Other payments	-	-						
Cash flows before extraordinary items	84,336	(19,278)						
Cash flow from extraordinary operations	-	-						
Cash flow from operating activities	84,336	(19,278)						
Cash flows from investing activities:								
Purchase of fixed assets	(2,10,123)	(43,958)						
Proceeds from sale of fixed assets	-	-						
Purchases of investments(Net)	(40,53,557)	(60,76,644)						
Loans disbursed	-	-						
Sales of investments	6,64,118	15,37,168						
Repayments received	28,42,157	36,10,100						
Rents/Interests/ Dividends received	3,98,464	2,84,327						
Investments in money market instruments and in liquid mutual funds (Net)	38,536	(3,53,516)						
Expenses related to investments	-	-						
Cash flow from investing activities	(3,20,405)	(10,42,522)						
Cash flows from financing activities:								
Proceeds from issuance of share capital	2,80,000	10,75,000						
Share Application Money	-	-						
Proceeds from borrowing	-	-						
Repayments of borrowing	-	-						
Interest/dividends paid	-	-						
Cash flow from financing activities	2,80,000	10,75,000						
Effect of foreign exchange rates on cash and cash equivalents, net	-	-						
Net increase/(decrease) in cash and cash equivalents	43,931	13,200						
Cash and cash equivalents at the beginning of the period	1,32,579	1,19,379						
Cash and cash equivalents at the end of the period	1,76,510	1,32,579						

FORM NL-21 Statement of Liabilities



Insurer: Max Bupa Health Insurance Company Limited

31-Mar-17

Date:

(Rs in Lakhs)

				Statement of 1	Liabilities							
			AS AT 31st	MAR 2017		AS AT 31st MAR 2016						
Sl.No.	Particular	Reserves for unexpired risks	Reserve for Outstanding Claims	IBNR Reserves	Total Reserves	Reserves for unexpired risks	Reserve for Outstanding Claims	IBNR Reserves	Total Reserves			
1	Fire	-	-	-	-	-	-	-	-			
2	Marine											
a	Marine Cargo	-	-	-	-	-	-	-	-			
b	Marine Hull	-	-	-	-	-	-	-	-			
3	Miscellaneous											
a	Motor	-	-	-	-	-	-	-	-			
b	Engineering	-	-	-	-	-	-	-	-			
c	Aviation	-	-	-	-	=	-	-	-			
d	Liabilities	-	-	-	-	=	-	-	-			
e	Others	-	-	-	-	=	-	-	-			
4	Health Insurance	28,208	1,704	3,608	33,520	26,245	1,424	3,533	31,202			
5	Total Liabilities	28,208	1,704	3,608	33,520	26,245	1,424	3,533	31,202			

FORM NL-22 Geographical Distribution of Business

MAX Bupa

Insurer: Max Bupa Health Insurance Company Limited

Date: 31-Mar-17 (Rs in Lakhs)

									CD	nee DIDEC	T DDEMI	IIM LINDED	WDITTEN	EOD THE	DEDIOD E	NDED 31st	Man 2017									(Rs in Lakhs)
STATES	F	ire	Marin	e (Cargo)	Marin	ne (Hull)	Engi	neering		wn Damage		Third Party		insurance		l Accident	Medical l	insurance		as medical urance	Crop l	nsurance		Other	Grand	Total
	For the period	Upto the period	For the period	Upto the period	For the period	Upto the period	For the period	Upto the period																		
Andaman & Nicobar Is.	N.A.	N.A.	-	-	1.51	4.49	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	1.51	4.49												
Andhra Pradesh	N.A.	N.A.	-	-	112.94	344.59	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	112.94	344.59												
Arunachal Pradesh	N.A.	N.A.	-	-	0.51	5.61	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	0.51	5.61												
Assam	N.A.	N.A.	-	-	29.27	100.85	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	29.27	100.85												
Bihar	N.A.	N.A.	-	-	265.15	726.75	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	265.15	726.75												
Chandigarh	N.A.	N.A.	-	-	123.09	346.96	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	123.09	346.96												
Chhattisgarh	N.A.	N.A.	-	-	25.92	85.51	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	25.92	85.51												
Dadra & Nagra Haveli	N.A.	N.A.	-	-	2.48	8.27	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	2.48	8.27												
Daman & Diu	N.A.	N.A.	-	-	1.52	3.88	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	1.52	3.88												
Delhi	N.A.	N.A.	1.89	1.98	3,532.79	10,842.90	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	3,534.68	10,844.88												
Goa	N.A.	N.A.	-	-	130.67	407.18	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	130.67	407.18												
Gujarat	N.A.	N.A.	2.14	2.25	861.48	2,629.26	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	863.62	2,631.52												
Haryana	N.A.	N.A.	0.03	1.81	1,362.83	4,237.89	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	1,362.86	4,239.69												
Himachal Pradesh	N.A.	N.A.	-	-	41.14	104.48	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	41.14	104.48												
Jammu & Kashmir	N.A.	N.A.	-	-	23.13	68.54	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	23.13	68.54												
Jharkhand	N.A.	N.A.	-	-	66.76	184.33	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	66.76	184.33												
Karnataka	N.A.	N.A.	0.12	0.12	1,508.45	4,599.82	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	1,508.57	4,599.94												
Kerala	N.A.	N.A.	20.73	51.62	788.74	2,415.17	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	809.47	2,466.79												
Lakshadweep	N.A.	N.A.	-	-			N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	-	-												
Madhya Pradesh	N.A.	N.A.	-	-	88.25	262.44	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	88.25	262.44												
Maharasthra	N.A.	N.A.	60.45	242.03	4,978.59	15,440.48	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	5,039.04	15,682.51												
Manipur	N.A.	N.A.	-	-	1.40	5.59	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	1.40	5.59												
Meghalaya	N.A.	N.A.	-	-	5.30	18.97	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	5.30	18.97												
Mizoram	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.		N.A.	N.A.	N.A.	N.A.	N.A.	-	-	0.16	0.91	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	0.16	0.91
Nagaland	N.A.	N.A.	1	-	6.26	10.05	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	6.26	10.05												
Orissa	N.A.	N.A.	-	-	61.28	609.47	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	61.28	609.47												
Puducherry	N.A.	N.A.	-	-	3.93	12.44	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	3.93	12.44												
Punjab	N.A.	N.A.		-	902.67	2,676.12	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	902.67	2,676.12												
Rajasthan	N.A.	N.A.	-	(0.02)	582.24	1,653.76	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	582.24	1,653.75												
Sikkim	N.A.	N.A.	-	-	1.82	7.39	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	1.82	7.39												
Tamil Nadu	N.A.	N.A.	-	-	621.74	1,860.57	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	621.74	1,860.57												
Telangana	N.A.	N.A.	-	_	909.24	2,901.63	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	909.24	2,901.63												
Tripura	N.A.	N.A.	-	-	5.82	12.43	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	5.82	12.43												
Uttar Pradesh	N.A.	N.A.	-	-	1,417.09	4,177.08	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	1,417.09	4,177.08												
Uttrakhand	N.A.	N.A.	-	_	126.54	348.06	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	126.54	348.06												
West Bengal	N.A.	N.A.	-	-	666.77	1,979.70	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	666.77	1,979.70												

FORM NL-23: Reinsurance Risk Concentration



Insurer: Max Bupa Health Insurance Company Limited

Date: 31-Mar-17

(Rs in Lakhs)

	Reinsurance Risk Concentration													
S.No.	Reinsurance Placements	No. of reinsurers	Prer Proportional	nium ceded to reinsur Non-Proportional	rers Facultative	Premium ceded to reinsurers / Total reinsurance premium ceded (%)								
1	No. of Reinsurers with rating of AAA and above		-	-	-	0%								
2	No. of Reinsurers with rating AA but less than AAA		-	-	-	0%								
3	No. of Reinsurers with rating A but less than AA	4	2,984.89	16.88	-	100%								
4	No. of Reinsurers with rating BBB but less than A		-	-	-	0%								
5	No. of Reinsurres with rating less than BBB		-	-	-	0%								
6	Others			-	-	0%								
	Total	4	2984.89	16.88	0.00	100%								

FORM NL-24 Ageing of Claims



Insurer: Max Bupa Health Insurance Company Limited

Date: 31-Mar-17

(Rs in Lakhs)

Ageing of Claims as at 31.03.2017

Sl.No.	Line of Business			No. of claims paid			Total No. of claims	Total amount of
51.140.	Line of Dusiness	1 month	1 - 3 months	3 - 6 months	6 months - 1 year	> 1 year	paid	claims paid
1	Fire	NA	NA	NA	NA	NA	NA	NA
2	Marine Cargo	NA	NA	NA	NA	NA	NA	NA
3	Marine Hull	NA	NA	NA	NA	NA	NA	NA
4	Engineering	NA	NA	NA	NA	NA	NA	NA
5	Motor OD	NA	NA	NA	NA	NA	NA	NA
6	Motor TP	NA	NA	NA	NA	NA	NA	NA
7	Health	16,409	369	12	I	-	16,790	7,969
8	Overseas Travel	NA	NA	NA	NA	NA	NA	NA
9	Personal Accident	2	-	-	-	-	2	2
10	Liability	NA	NA	NA	NA	NA	NA	NA
11	Crop	NA	NA	NA	NA	NA	NA	NA
12	Miscellaneous	NA	NA	NA	NA	NA	NA	NA

FORM NL-25 : Quarterly claims data for Non-Life

Insurer:

Max Bupa Health Insurance Company Limited



Date: 31-Mar-17

No. of claims only

S No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Engineerin g	Motor OD	Motor TP	Health	Overseas Travel	Personal Accident	Liability	Crop	Credit	Miscellane ous	Total
1	Claims O/S at the beginning of the period	NA	NA	NA	NA	NA	NA	3,168	NA	1	NA	NA	NA	NA	3,169
2	Claims reported during the period	NA	NA	NA	NA	NA	NA	18,343	NA	10	NA	NA	NA	NA	18,353
3	Claims Settled during the period	NA	NA	NA	NA	NA	NA	16,790	NA	2	NA	NA	NA	NA	16,792
4	Claims Repudiated during the period	NA	NA	NA	NA	NA	NA	2,044	NA	5	NA	NA	NA	NA	2,049
5	Claims closed during the period	NA	NA	NA	NA	NA	NA	1	NA	-	NA	NA	NA	NA	-
6	Claims O/S at End of the period	NA	NA	NA	NA	NA	NA	2,677	NA	4	NA	NA	NA	NA	2,681
	Less than 3months	NA	NA	NA	NA	NA	NA	2,565	NA	4	NA	NA	NA	NA	2,569
	3 months to 6 months	NA	NA	NA	NA	NA	NA	63	NA	-	NA	NA	NA	NA	63
	6months to 1 year	NA	NA	NA	NA	NA	NA	41	NA	-	NA	NA	NA	NA	41
	1year and above	NA	NA	NA	NA	NA	NA	8	NA	-	NA	NA	NA	NA	8

FORM NL-26 - CLAIMS INFORMATION - SM

Insurer: Max Bupa Health Insurance Company Limited

Solvency for the period ended 31st March 2017

Required solvency margin based on net premium and net incurred claims (Rs. in Lacs)



SN	Description	PREMIUM CLAIMS						
		Gross Premium	Net Premium	Gross incurred claims	Net incurred claims	RSM-1	RSM-2	RSM
1	Fire	-	-	-	-	-	-	-
2	Marine Cargo	-	=	-	=	-	-	=
3	Marine Hull	-	-	-	-	-	-	-
4	Motor	-	-	-	=	-	-	=
5	Engineering	-	=	-	=	-	-	=
6	Aviation	-	-	-	-	-	-	-
7	Laibilities	-	-	-	-	-	-	-
8	Others	-	-	-	-	-	-	-
9	Health	59,393	56,392	29,741	28,281	11,278	8,484	11,278
	Total	59,393	56,392	29,741	28,281	11,278	8,484	11,278

FORM NL-27 Offices information for Non-Life



Date:

31-Mar-17

Insurer: Max Bupa Health Insurance Company Limited

S No.	Office Infor	mation	Number
1	No. of offices at the beginning of the Quarter		27
2	No. of branches approved during the Quarter		-
3	No. of branches opened during the Quarter	Out of approvals of previous Quarter	1
4		Out of approvals of this Quarter	-
5	No. of branches closed during the period		-
6	No of branches at the end of the period		28
7	No. of branches approved but not opened		11
8	No. of rural branches		-
9	No. of urban branches		28

FORM NL-28-STATEMENT OF ASSETS - 3B

Company Name & Code: Max Bupa Health Insurance Company Limited & 145

Statement as on: 31st March, 2017

Statement of Investment Assets (General Insurer, Re-insurers)

(Business within India)

Periodicity of Submission: Quarterly



			Rs. In Lakhs
No	PARTICULARS	SCH	AMOUNT
1	Investments (Shareholders)	8	27,863.06
	Investments (Policyholders)		34,901.21
2	Loans	9	-
3	Fixed Assets	10	3,279.67
4	Current Assets		
	a. Cash & Bank Balance	11	1,765.10
	b. Advances & Other Assets	12	4,787.19
5	Current Liabilities		
	a. Current Liabilities	13	-20,716.49
	b. Provisions	14	-28,553.01
	c. Misc. Exp not Written Off	15	-
	d. Debit Balance of P&L A/c		69,299.63
	Application of Funds as per Balance Sheet (A)		92,626.36
	Less: Other Assets	SCH	Amount
1	Loans (if any)	9	-
	Fixed Assets (if any)	10	3,279.67
	Cash & Bank Balance (if any)	11	1,765.10
4	Advances & Other Assets (if any)	12	4,787.19
	Current Liabilities	13	-20,716.49
6	Provisions	14	-28,553.01
7	Misc. Exp not Written Off	15	-
8	Investments held outside India		-
g	Debit Balance of P&L A/c		69,299.63
		TOTAL (B)	29,862.09
	'Investment Assets' As per FORM 3B	(A-B)	62,764.27

No	'Investment' represented as	Reg. %	SH	ı	PH	Book Value (SH + PH)	% Actual	FVC Amount	Total	Market Value
			Balance	FRSM*						
			(a)	(b)	(c)	d = (b+c)		(e)	(d + e)	
1	Central Govt. Securities	Not less than 20%	-	3,063.59	11,187.87	14,251.46	22.72%	-	14,251.46	14,684.65
2	Central Govt Sec, State Govt Sec or Other Approved Securities (incl (i) above)	Not less than 30%	-	8,208.98	11,187.87	19,396.86	30.92%	-	19,396.86	20,041.70
3	Investment subject to Exposure Norms									
	a. Housing & Infra/ Loans to SG for Housing and FEE	Not less than 15%								
	Approved Investments		-	9,046.28	9,557.36	18,603.65	29.65%	-	18,603.65	19,244.06
	2. Other Investments		-	-	-	-	-	-	-	-
	b. Approved Investments	Not exceeding 55%	-	9,375.52	11,291.65	20,667.17	32.94%	12.14	20,679.31	20,882.79
	c. Other Investments	THOI CACCOUNTY 55 /6	-	1,219.07	2,851.16	4,070.23	6.49%	14.23	4,084.46	4,084.46
	Total Investment Assets	100%	-	27,849.86	34,888.04	62,737.91	100.00%	26.36	62,764.27	64,253.01

Note: * FRSM refers to 'Funds representing Solvency Margin'

PERIODIC DISCLOSURES

FORM NL-29 Detail regarding debt securities

Insurer: Max Bupa Health Insurance Company Limited Date: March 31, 2017

(Rs in Lakhs)

			Detail Regardin	ng debt securiti	es			
		Marke	et Value			Book V	alue	
	AS AT 31st MAR	as % of total	AS AT 31st MAR	as % of total for	AS AT 31st MAR	as % of total for	AS AT 31st MAR	as % of total
	2017	for this class	2016	this class	2017	this class	2016	for this class
Break down by credit rating								
AAA rated	27,730	55%	19,593	50%	26,931	55%	19,301	50%
AA or better	3,045	6%	1,515	4%	3,000	6%	1,500	4%
Rated below AA but above A	-	-	-	-	•	•	ı	-
Rated below A but above B	-	-	<u> </u>	-	-	-	•	_
Any other(Sovereign)	20,042	39%	18,400	47%	19,397	39%	18,052	46%
	50,817				49,328			
BREAKDOWN BY RESIDUAL MATURITY								
Up to 1 year	8,786	17%	4,636	12%	8,781	18%	4,610	12%
more than 1 yearand upto 3years	1,095	2%	5,219	13%	1,077	2%	5,186	13%
More than 3years and up to 7years	24,473	48%	16,427	42%	23,715	48%	16,187	42%
More than 7years and up to 10years	16,463	32%	13,226	33%	15,755	32%	12,869	33%
above 10 years	-	-	-	-	-	-	•	-
	50,817				49,328			
Breakdown by type of the issurer			_		_		_	
a. Central Government	14,685	29%	15,252	39%	14,251	29%	14,968	39%
b. State Government	5,357	11%	3,148	0	5,145	10%	3,084	8%
c. Corporate Securities	30,775	61%	21,108	53%	29,931	61%	20,801	54%

Note

- 1. In case of a debt instrument is rated by more than one agency, then the lowest rating will be taken for the purpose of classification.
- 2. Market value of the securities will be in accordance with the valuation method specified by the Authority under Accounting/ Investment regulations.
- 3. The above disclosure does not include investments in fixed deposits and mutual funds.

FORM NL-30 Analytical Ratios



Insurer: Max Bupa Health Insurance Company Limited Date: 31-Mar-17

	Analytical Ratios f	^			
~~		For the Quarter	For the nine months	For the Quarter	For the nine
SN	Particular	Ended (Jan - Mar '17)	Ended (Jan - Mar '17)	Ended (Jan - Mar '16)	months Ended (Apr - Mar '16)
1	Cuess Duomium Cuerth Pete (Oren ell)	(Jan - Wai 17) 28%	(3411 - 1/141 17)	22%	(Apr - War 10)
la	Gross Premium Growth Rate (Over all)	28%	24%	22%	28
1b	Gross Premium Growth Rate (Health)			208%	
	Gross Premium Growth Rate (Personal Accident) Gross Premium to Net Worth ratio	317%	556%	0.72	-24 2.
2		0.83	2.55		
3	Growth rate of Net Worth	12% 95%	12% 95%	23% 95%	2:
	Net Retention Ratio (Overall)	95%	95%	95% 95%	
4a	Net Retention Ratio (Health)	77.7			9:
4b	Net Retention Ratio (Personal Accident)	90%	82%	85%	60
5	Net Commission Ratio (Overall)	11%	10%	10%	1
5a	Net Commission Ratio (Health)	11%	10%	10%	1
5b	Net Commission Ratio (Personal Accident)	15%	13%	23%	
6	Expense of Management to Gross Direct Premium Ratio	58%	54%	85%	6
7	Combined Ratio	107%	108%	107%	11
8	Technical Reserves to net premium ratio	1.83	0.59	2.18	0
9	Underwriting balance ratio	(0.13)	(0.10)	(0.19)	(0.
10	Operating Profit Ratio	(7%)	(4%)	(17%)	(21
11	Liquid Assets to liabilities ratio	71%	71%	70%	7
12	Net earning ratio	(7%)	(1%)	(14%)	(15
13	Return on net worth ratio	(0.05)	(0.02)	(0.09)	(0.
14	Available Solvency margin Ratio to Required Solvency Margin Ratio	2.01	2.01	2.16	2
15	NPA Ratio	-	-	-	
	Gross NPA Ratio	NA	NA	NA	
	Net NPA Ratio	NA	NA	NA	
ty Holding l	Pattern for Non-Life Insurers				
1	(a) No. of shares	92,60,00,000	92,60,00,000	89,80,00,000	89,80,00,0
2	(b) Percentage of shareholding (Indian / Foreign)	51%/49%	51%/49%	74%/26%	74%/2
3	(c) %of Government holding (in case of public sector	Nil	Nil	Nil	
	insurance companies)		1,11	111	
4	(a) Basic and diluted EPS before extraordinary items (net of tax expense) for the year (not to be annualized)	(0.13)	(0.04)	(0.23)	(0.
	(b) Basic and diluted EPS after extraordinary items (net of				
5	tax expense) for the year (not to be annualized)	(0.13)	(0.04)	(0.23)	(0.
6	(iv) Book value per share (Rs)	2.52	2.52	2.32	2

FORM NL-31 : Related Party Transactions

Insurer: Max Bupa Health Insurance Company Limited



Date: 31-Mar-17

(Rs in Lakhs)

Related Party Transactions

Sl. No.	Name of the Related Party	Nature of Relationship with the Company	Description of Transactions	FOR THE QUARTER ENDED	FOR THE YEAR ENDED	FOR THE QUARTER ENDED	FOR THE YEAR ENDED
		with the Company	/ Categories	31st MAR 2017	31st MAR 2017	31st MAR 2016	31st MAR 2016
1	Ashish Mehrotra (CEO) w.e.f 4th Nov 2015	Key Management Personal	Remuneration	171.07	347.81	141.29	178.22
2	Max Life Insurance Company Ltd	Fellow Subsidiary	Services Received	15.95	67.42	39.69	75.53
			Equity Contribution		(1,372.00)	(572.00)	(2,795.00)
3	Bupa Singapore Pte Limited	Shareholders with Significant Influence	Reimbursement of Expenses / Recovery of Reimbursement	-	(1.84)	(63.65)	(65.51)
4	Max Skill First Ltd	Fellow Subsidiary	Services Received	220.03	590.30	156.64	156.64
5	Max India Ltd	Holding Company	Equity Contribution	-	(1,428.00)	(1,628.00)	(7,955.00)
6	Max India Ltd	Holding Company	Reimbursement of Expenses / Recovery of Reimbursement	-	-	(1.42)	14.49
7	Max One Distribution and Services Ltd	Fellow Subsidiary	Reimbursement of Expenses /	(0.00)	4.85	2.98	11.13

FORM NL-32 Products Information



Insurer: Max Bupa Health Insurance Company Limited Date: 31-Mar-17

		P	Products Information				
List below the pro-	ducts and/or add-ons introduced during the peri	od- Jan 1, 2017 to Mar 31, 2017					
Sl. No.	Name of Product	Co. Ref. No.	IRDA Ref.no.	Class of Business*	Category of product	Date of filing of Product	Date IRDA confirmed filing/ approval
1	Group Criticare	MBHI/IRDA/REP/01/17/1006-L&C	IRDAI/HLT/MBHI/P-H(G)/V.I/53/2016-17	Health Insurance	Class Rated Product	06-Jan-17	30-Mar-17
2	2 Health Assurance MBHI/IRDA/REP/11/16/1004-L&C		IRDAI/HLT/MBHI/P-H/V.II/175/2016-17	Health Insurance	Class Rated Product	21-Dec-16	30-Mar-17
3	Group Health Secure	MBHI/IRDA/REP/11/16/1003-L&C	IRDAI/HLT/MBHI/P-H(G)/V.I/42/2016-17	Health Insurance	Class Rated Product	20-Dec-16	28-Mar-17

FORM NL-33 - SOLVENCY MARGIN - SM TABLE - II

Insurer: Max Bupa Health Insurance Company Limited



Statement as on: 31st March, 2017

(Rs. in Lacs)

Item	Description	Notes No.	Amount
(1)	(2)	(3)	(4)
1	Available Assets in Policyholders' Funds (adjusted value		
	of Assets as mentioned in Form IRDA-Assets-TA):		34,888
	Deduct:		
2	Liabilities (reserves as mentioned in Form TR)		33,520
3	Other Liabilities (other liabilities in respect of		
	Policyholders' Fund as mentioned in Balance Sheet)		
4	Excess in Policyholders' Funds (1-2-3)		1,368
5	Available Assets in Shareholders' Funds (value of		37,033
	Assets as mentioned in Form IRDA-Assets-TA):		
	Deduct:		
6	Other Liabilities (other liabilities in respect of		15,749
	Shareholders' Fund as mentioned in Balance Sheet)		
7	Excess in Shareholders' Funds (5-6)		21,284
8	Total Available Solvency Margin [ASM] (4+7)		22,652
9	Total Required Solvency Margin [RSM]		11,278
10	Solvency Ratio (Total ASM/Total RSM)		2.01

FORM NL-34: Board of Directors & Key Person



Insurer: Max Bupa Health Insurance Company Limited Date:

31-Mar-17

		BOD and Key Person informa	ution
Sl. No.	Name of person	Role/designation	Details of change during the quarter
	Board of Directors		
1	Mr. Rajesh Sud	Chairman	
2	Mr. Rahul Khosla	Co-Vice Chairman & Director	
3	Mr. David Martin Fletcher	Co-Vice Chairman & Director	
4	Mr. Mohit Talwar	Director	
5	Mr. K Narasimha Murthy	Director	
6	Ms. Joy Carolyn Linton	Additional Director	
7	Mr. Pradeep Pant	Director	
8	Ms. Marielle Theron	Director	
9	Mr. John Howard Lorimer	Director	
10	Dr. Burjor Phiroze Banaji	Director	Dr. Burjor Phiroze Banaji was appointed as Director w.e.f. February 03, 2017
11	Mr. Ashish Mehrotra	Chief Executive Officer & Managing Director	
	Key Management Persons#		
12	Mr. Achich Mohrotro	Chief Executive Officer	
12	Mr. Ashish Mehrotra	& Managing Director	
		Chief Financial Officer & Chief	
13	Mr. Rahul Ahuja	Risk Officer	
14	Mr. Partha Banerjee	Chief Compliance Officer	
15	Mr. Joydeep Saha	Appointed Actuary	
16	Mr. Vikas Gujral	Chief Operating Officer	
	Times Caji ai	Senior Vice President & Head -	
17	Mr. Anurag Gupta	Agency Channel	
		Senior Vice President & Head -	
18	Ms. Anika Agrawal	Marketing, Digital	
10	INIS. Allika Agrawai	and Direct Sales	
19	Mr. Aseem Gupta	Senior Vice President – Portfolio and Affinity	
		Senior Vice President & Head -	
20	Mr. Atul Bhandari	Bancassurance	
		and Alliances	
21	Ms. Priya Gilbile	Senior Vice President & Head - Health Risk Management	
22	Ms. Polly Doak	Chief Strategy Officer and Director of Products	
23	Mr. Vikas Jain	Chief Investment Officer	Mr.Vikas Jain has been appointed as Chief Investment Officer the Company w.e.f February 03, 2017.
24	Mr. Rajat Sharma	Company Secretary	
25	Mr. Vishal Garg	Chief Investment Officer	Mr. Vishal Garg has resigned from the Chief Investment Offic the Company w.e.f February 03, 2017.
26	Dr. Sriharsha A Achar	Director & Chief Human Resource Officer (CHRO)	Joined as Director & Chief Human Resource Officer (CHRO) w February 15, 2017 and resigned w.e.f March 14, 2017

FORM NL-35-No			ance Company Li	mited & 145												&MAX	
Statement as on: Details of Investi Periodicity of Su	31st March, 2017 ment Portfolio	7											N	ame of the Fund:	General Insuran		NSURANCE
																l.	31-Mar-17
	Company	Instrument	Intere	est Rate	Total O/e (Book	Default	Default Interect	Principal Due	Interest Due	Deferred	Deferred		Has there been any P	rincipal Waiver?			
COI	Name	Туре	%	Has there been revision?	Total O/s (Book Value)	Principal (Book Value)	(Book Value)	from	from	Principal	Interest	Rolled Over?	Amount	Board Approval Ref	Classification	Provision (%)	Provision (Rs)
								1	NIL								

FORM NL-36-YIELD ON INVESTMENTS 1

Company Name & Code: Max Bupa Health Insurance Company Limited & 145

Statement as on: 31st March, 2017

Statement of Investment and Income on Investment

Periodicity of Submission: Quarterly

Name of the Fund 1:Shareholders Funds Representing Solvency Margin and Policyholders Funds



31-Mar-17 Rs. Lakhs

		C-4		Curre	ent Quarter				Ye	ear to Date					Previous Year		
No.	Category of Investment	Category Code	Investm	nent (Rs.)	Income on	Gross Yield	Net Yield	Investme	ent (Rs.)	Income on	Gross Yield	Net Yield	Investm	ent (Rs.)	Income on	Gross Yield	Net Yield
		Code	Book Value	Market Value	Investment (Rs.)	(%)1	(%) ²	Book Value	Market Value	Investment (Rs.)	(%) ¹	(%)2	Book Value	Market Value	Investment (Rs.)	(%) ¹	(%) ²
1	CENTRAL GOVERNMENT BONDS	CGSB	14,260.62	14,790.55	272.59	1.91%	1.91%	14,581.18	15,020.42	1,403.48	9.63%	9.63%	10,240.68	10,537.56	1,038.46	10.14%	10.14%
2	DEPOSIT UNDER SECTION 7 OF INSURANCE ACT, 1938	CDSS	-	-	-	0.00%	0.00%	-	-	-	0.00%	0.00%	977.43	980.67	76.08	7.78%	7.78%
3	TREASURY BILLS	CTRB	-	-	-	0.00%	0.00%	-	-	-	0.00%	0.00%	1,896.59	1,896.59	141.78	7.48%	7.48%
4	STATE GOVERNMENT BONDS	SGGB	5,147.02	5,378.49	100.25	1.95%	1.95%	4,186.01	4,356.50	361.76	8.64%	8.64%	1,812.54	1,818.22	147.15	8.12%	8.12%
5	BONDS / DEBENTURES ISSUED BY AUTHORITY CONSTITUTED UNDER ANY HOUSING / BUILDING SCHEME APPROVED BY CENTRAL / STATE / ANY AUTHORITY OR BODY CONSTITUTED BY CENTRAL / STATE ACT	HTDA	4,344.97	4,531.71	91.05	2.10%	2.10%	4,804.78	4,963.73	428.02	8.91%	8.91%	2,910.88	2,950.98	274.39	9.43%	9.43%
6	INFRASTRUCTURE - INFRASTRUCTURE DEVELOPMENT FUND (IDF)	IDDF	2,555.21	2,672.64	54.80	2.14%	2.14%	1,808.30	1,890.52	159.64	8.83%	8.83%	1,548.83	1,581.04	138.93	8.97%	8.97%
7	INFRASTRUCTURE - PSU - DEBENTURES / BONDS	IPTD	8,843.34	9,238.61	178.56	2.02%	2.02%	8,623.90	8,913.85	720.28	8.35%	8.35%	3,420.10	3,438.10	293.74	8.59%	8.59%
8	INFRASTRUCTURE - OTHER CORPORATE SECURITIES - DEBENTURES/ BONDS	ICTD	1,000.00	1,006.42	23.42	2.34%	2.34%	1,000.00	1,009.82	94.95	9.50%	9.50%	1,729.71	1,744.59	159.38	9.21%	9.21%
9	INFRASTRUCTURE - OTHER CORPORATE SECURITIES - CPS	ICCP	1,941.09	1,941.09	40.40	2.08%	2.08%	983.56	983.56	82.11	8.35%	8.35%	-	-	-	0.00%	0.00%
10	CORPORATE SECURITIES - BONDS - (TAXABLE)	EPBT	500.00	503.44	11.77	2.35%	2.35%	671.78	678.19	65.02	9.68%	9.68%	3,517.59	3,600.35	328.72	9.35%	9.35%
11	CORPORATE SECURITIES - DEBENTURES	ECOS	5,018.98	5,243.16	108.35	2.16%	2.16%	3,177.41	3,334.72	280.71	8.83%	8.83%	35.52	35.78	3.17	8.92%	8.92%
12	DEPOSITS - DEPOSIT WITH SCHEDULED BANKS, FIS (INCL. BANK BALANCE AWAITING INVESTMENT), CCIL, RBI	ECDB	10,144.11	10,144.11	209.49	2.07%	2.07%	11,020.61	11,020.61	953.07	8.65%	8.65%	14,649.22	14,649.22	1,312.69	8.96%	8.96%
13	DEPOSITS - CDS WITH SCHEDULED BANKS	EDCD	-	=	-	0.00%	0.00%	-	-	-	0.00%	0.00%	1,335.38	1,335.38	114.14	8.55%	8.55%
14	COMMERCIAL PAPERS	ECCP	1,463.24	1,463.24	27.12	1.85%	1.85%	3,063.13	3,063.13	248.41	8.11%	8.11%	480.50	480.50	38.40	7.99%	7.99%
15	MUTUAL FUNDS - GILT / G SEC / LIQUID SCHEMES	EGMF	2,239.67	2,252.13	36.18	1.62%	1.62%	1,928.61	1,934.76	133.09	6.90%	6.90%	1,176.69	1,176.07	87.85	7.47%	7.47%
16	MUTUAL FUNDS - DEBT / INCOME / SERIAL PLANS / LIQUID SECEMES	OMGS	4,462.90	4,477.66	72.38	1.62%	1.62%	3,782.84	3,794.45	276.67	7.31%	7.31%	2,046.02	2,050.24	147.84	7.23%	7.23%
	TOTAL		61,921.15	63,643.25	1,226.36	1.98%	1.98%	59,632.12	60,964.26	5,207.20	8.73%	8.73%	47,777.68	48,275.28	4,302.72	9.01%	9.01%

Name of the Fund 2: Balance Share Holder Funds

		Catagory		Curre	ent Quarter				Ye	ear to Date					Previous Year		
No.	Category of Investment	Category Code	Investn	nent (Rs.)	Income on	Gross Yield	Net Yield	Investme	ent (Rs.)	Income on	Gross Yield	Net Yield	Investm	ent (Rs.)	Income on	Gross Yield	Net Yield
		Code	Book Value	Market Value	Investment (Rs.)	(%) ¹	(%) ²	Book Value	Market Value	Investment (Rs.)	(%)1	(%) ²	Book Value	Market Value	Investment (Rs.)	(%) ¹	(%) ²
1	Mutual funds - Debt/income/serial plans/liquid schemes*	OMGS	i	-	-	-	-	-	-	-	-	-	20.52	20.52	0.57	2.79%	2.79%
	TOTAL		-	•	-	-	-	-	-	-	-	-	20.52	20.52	0.57	2.79%	2.79%

FORM NL-37-DOWN GRADING OF INVESTMENT-2

Company Name & Code: Max Bupa Health Insurance Company Limited & 145



Statement as on: 31st March, 2017 Name of Fund : General Insurance

Statement of Down Graded Investments
Periodicity of Submission: Quarterly

Rs. Lakhs

				Date of	Rating	Original	Current	Date of	
No	Name of the Security	COI	Amount	Purchase	Agency	Grade	Grade	Downgrade	Remarks
A.	During the Quarter ¹								
		NIL	NA						
B.	As on Date ²								
		NIL	NA						

FORM NL-38 Business across line of Business



Date:

Insurer: Max Bupa Health Insurance Company Limited

(Rs in Lakhs)

31-Mar-17

Sl.No.	Line of Business		QUARTER t MAR 2017	FOR THE ENDED 31s	QUARTER t MAR 2016	_	EAR ENDED AR 2017		EAR ENDED AR 2016
		Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies
1	Fire	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.
2	Cargo & Hull	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.
3	Motor TP	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.
4	Motor OD	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.
5	Engineering	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.
6	Workmen's Compensation	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.
7	Employer's Liability	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.
8	Aviation	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.
9	Personal Accident	85	5	20	11	300	18	46	21
10	Health	19,257	99,235	15,053	83,497	59,094	3,07,007	47,555	2,65,068
11	Others	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.
Note:previous peri	od numbers have been regrouped wherever ne	cessary							•

FORM NL-39 Rural & Social Obligations

11

HEALTH INSURANCE
Date: 31-Mar-17

Insurer: Max Bupa Health Insurance Company Limited

Others

(Rs in Lakhs)

NA

NA

NA

Rural & Social Obligations (Apr - Mar 2017) Sl.No. Line of Business No. of Policies Issued **Premium Collected Sum Assured Particular** Rural NA NA NA Fire NA NA Social NA Rural NA NA NA Cargo & Hull 2 NA NA NA Social Rural NA NA NA Motor TP 3 NA Social NA NA NA NA NA Rural Motor OD 4 Social NA NA NA Rural NA NA NA 5 Engineering NA NA NA Social NA NA NA Rural Workmen's Compensation 6 NA NA NA Social NA NA NA Rural 7 Employer's Liability NA NA NA Social Rural NA NA NA 8 Aviation NA NA NA Social NA NA Rural NA 9 Personal Accident Social NA NA NA 23,548 2,34,889 3,663 Rural 10 Health Social 3 80 19,595 Rural NA NA NA

Social

FORM NL-40



Insurer: Max Bupa Health Insurance Company Limited

Date: 31-Mar-17

(Rs in Lakhs)

				Business Acq	uisition th	rough different	channels			
S No.	Channels	FOR THE QU	ARTER	FOR THE QU	ARTER	FOR THE YEA	R ENDED	FOR THE YEA	R ENDED	
S 140.	Chamieis	ENDED 31st M			IAR 2016	31st MAR	2017	31st MAR 2016		
		No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium	
1	Individual agents	56,052	9,985	48,294	8,050	1,73,469	30,194	1,48,786	24,454	
2	Corporate Agents-Banks	9,506	2,446	7,354	1,360	26,518	6,057	24,915	4,269	
3	Corporate Agents -Others*	25	985	4	809	77	4,102	6	2,945	
4	Brokers	11,764	1,913	7,602	1,401	32,291	5,454	22,523	4,085	
5	Micro Agents	ı	-	ı	1	-	-	ı	-	
6	Direct Business	21,893	4,014	20,254	3,453	74,670	13,586	68,859	11,848	
	Total (A)	99,240	19,343	83,508	15,074	3,07,025	59,393	2,65,089	47,601	
7	Referral (B)	1	-	1	-	-	-	-	-	
	Grand Total (A+B)	99,240	19,343	83,508	15,074	3,07,025	59,393	2,65,089	47,601	

Note:previous period numbers have been regrouped wherever necessary

FORM NL-41 GREIVANCE DISPOSAL

MAX BUR

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 				71	r	. 1	7	

Insurer:	Max Bupa Health Insurance Company Limited						Date:	31-Mar-17
Sl No.	Particulars	Opening Balance	Additions during the	Complaints Reso	olved/Settled during the	quarter	Complaints Pending at the	Total complaints registered upto the
		* As on beginning of the quarter	quarter	Fully Accepted	Partial Accepted	Rejected	end of the quarter	quarter during the financial year
1	Complaints made by customers							
a)	Proposal related	0	15	1	3	11	0	38
b)	Claim	0	73	13	14	46	0	371
c)	Policy related	0	95	34	15	46	0	266
d)	Premium	0	0	0	0	0	0	0
e)	Refund	0	0	0	0	0	0	16
f)	Coverage	0	3	1	2	0	0	30
g)	Cover note related	0	0	0	0	0	0	2
h)	Product	0	1	0	0	1	0	5
i)	Others	0	27	13	1	13	0	84
	Total number of complaints	0	214	62	35	117	0	812
			_					
2	Total No. of policies during the previous year	2,65,089						
3	Total No. of claims during the previous year	60,275						
4	Total No. of policies during the current year	3,07,025						
5	Total No. of claims during the current year	72,459						
6	Total No. of Policy Complaints (current year) per 10,000 policies (current year):	8.66						
7	Total No. of Claim Complaints (current year) per 10,000 policies (current year):	51.20						
8	Duration wise Pending Status	Complaints made by Customers	Complaints made by intermediaries	Total				
a)	Upto 7 days	0	0	0	1			
b)	7 - 15 days	0	0	0	1			
c)	15 - 30 days	0	0	0	1			
d)	30 - 90 days	0	0	0	1			
e)	90 days and beyond	0	0	0	1			
-,	Total No. of complaint	0	0	0	1			